Appendix 7 - Evaluation of technical problems at Madrid Site

Hour	Activity/Comments	Time	Clip ping	ISDN	Sound Fault	Local Sound Fault	Ech o	Image Delay	Sound connec -tions	Search ing icons	Image Fault	Frozen Image	Wrong big window	Prog. Chag e	Co-ord Fault
	TUESDAY MORNING 9/7/96														
9:00	Start. Presentation of the course								●						
9:15	Pause while preparing next connection	4 mins													●
9:20	Introduction from Brussels														
	Window type stamped at side	5 sec						●				●	●		
	They were late getting their data	4 sec													
	Video of Napolean of deficient quality, images running and the flicking made it difficult to follow														
	Didn't get to the end														
9:45	Video of Napolean - frozen image - stopped											●			
9:47	Passed manually to local video (no graphical interface)														
9:51	Continuation of programme														
10:00	A tour of the sites														
	- Aveiro														
	- Berlin: small window												●		
	- Naples problems connecting, clipping		●						● ●				●		

	- Brussels: Loud sound connection															
10:05	Presentation of the programme															
10:06	Connection with Brussels						●									
	Excessive echo															
	BREAK															
	To rearrange the system and adjust the audio															
10:45	Continuation															
	Moderated by Brussels															
	Followed by echo from our audio						●									
11:20	Questions															
	- Naples: small image, deficient sound			●	●									●		
11:30	BREAK															
11:45	Connection with Brussels. Ist topic															
12:15	Connection with Berlin. 2nd topic															
12:30	Questions with both participants				●											
	- Aveiro: sound fault	1 min										●				
	- Brussels: image fault		●													
	- Naples: clipping															
12:55	END OF SESSION Cold Boot															

Hour	Activity/Comments	Time	Clip ping	ISDN	Sound Fault	Local Sound Fault	Echo	Image Delay	Sound connec -tions	Search ing icons	Image Fault	Frozen Image	Wrong big window	Prog. Chage	Co-ord Fault
	TUESDAY AFTERNOON 9/7/96														
14:20	Start. Presentation														
1423	Moderated by Aveiro - Aveiro: 1st statement "Future visions of Telecomms" Image fault	1 min									●				
14:40	-Brussels: 2nd Statement Echo in the sound of Aveiro for Brussels						●								
15:04	End of statements, control with Aveiro						●								
15:15	BREAK Rearrangement of the system, had to change parameters of the ATM in Europe so had to re adjust.														
16:00	START. Change in the programme. Left with Naples to the end													●	
16:05	Moderated in Madrid - Madrid "Technical Realisation of ABC 96"														
16:43	Questions - KPN: only hear low audio, connected quickly - Naples: clipping in the sound		●												

17:00	End of questions. Control in Madrid														
17:05	Moderated in Madrid														
	- Berlin: “Modelling the summer school”	10		●											
	Poor sound at start	mins													
17:35	Questions - Brussels: they had a question for the previous session - Aveiro														
17:38	BREAK														
17:45	Moderated Madrid - Naples:”The NICE project and ...”	3		●							●				
	Lost the image, sound low - Naples:”Future visions of Telecoms”	mins													
	Variations in sound quality, clipping during all the session, kept losing the image		●	●							●				
18:22	Passed control to Madrid.														
	Questions														
	-Aveiro : faulty image but had sound										●				
18:26	Tour of the sites for their impressions of the first day														
	-Brussels, Aveiro, Berlin														
	- Naples				●						●				
12:55	END OF TUESDAY														

Hour	Activity/Comments	Time	Clip ping	ISDN	Sound Fault	Local Sound Fault	Echo	Image Delay	Sound connec -tions	Search ing icons	Image Fault	Frozen Image	Wrong big window	Prog. Chage	Co-ord Fault
	WEDNESDAY MORNING 10/7/96														
9:15	Start.														
	Fault in the source sound Moderated Brussels - Brussels "IETF Vision of the Future"	2 mins				●									
9:30	Sound and image fault	1 min			●						●				
9:35	Sound and image fault Ocassionally lost the sound	5 mins			● ●						● 				
9:50	Sound and image fault	I min			●						●				
10:05	Questions - Naples: Lost all the connections - Lot of echo in Brussels				 ●		 ●				 ●				
10:15	Tour of the sites - EU host: not able to connect - Berlin: not able to connect - Naples: not able to connect - Madrid: good				 ● ● ●						 ● ● ●				
10:17	Faults continued, sorting it in Madrid	3 mins													●
10:20	Moderated in Aveiro Change in programme - Madrid "Groupware"													●	
10:46	Questions														
10:50	Control passed to Madrid Tour of the sites														

10:55	BREAK while sending out some slides cold boot														
11:30	Preparations	30 mins			●						●				●
12:05	Moderated Berlin: “Object Oriented Platform” - Brussels: “Distribution & Integration”														
12:35	Appearing and disappearing small windows									●					
12:45	- Madrid: “Microsoft ...”														
13:05	- Naples: “Java ...” Awful sound with clipping for all the lecture		●	●											
13:07	lost the image	6 mins									●				
13:30	Questions														
13:40	END OF MORNING SESSION cold boot														

Hour	Activity/Comments	Time	Clip ping	ISDN	Sound Fault	Local Sound Fault	Echo	Image Delay	Sound connec -tions	Search ing icons	Image Fault	Frozen Image	Wrong big window	Prog. Chage	Co-ord Fault
	WEDNESDAY AFTERNOON 10/7/96														
15:00	Start. Moderated in Naples - Naples: "QoS"														
	Low sound with clipping	10 mins	●							●					
	Image fault	3 mins										●			
15:25	- Aveiro: Don Cochrane (2nd session)														
15:40	- Brussels: Oodan (3rd session)		●		●						●				
16:05	Questions:														
	-Aveiro: bad image and poor hearing		●								●				
	- EU host: not able to connect				●						●				
	-Berlin: could not hear Naples					●									
	ISDN network problems			●											
16:20	First connection with Canada														
16:25	BREAK														
17:00	Moderated by Aveiro														
	-Brussels: "Wireless Networks & Hyperland		●	●						●					
17:22	Questions														
17:25	- Aveiro: "Video over Wireless"														
17:50	Questions														

17:55	-Madrid - “Multimedia services”														
18:15	Questions														
18:25	Preparation for the connection with Canada	10 mins			•						•				
18:35	Canada: “CANARIE...”														
18:55	Questions														
19:05	END OF WEDNDESDAY														

Hour	Activity/Comments	Time	Clip ping	ISDN	Sound Fault	Local Sound Fault	Echo	Image Delay	Sound connec -tions	Search ing icons	Image Fault	Frozen Image	Wrong big window	Prog. Chage	Co-ord Fault
	THURSDAY MORNING 11/7/96														
9:13	Start. Moderated in Brussels - Brussels; "Optical Switching" changing a slide led to sound faults				●										
9:48	Questions - Berlin: image fault									●	●				
10:10	Control to Madrid. Pause whilst preparing	8 mins													●
10:18	Moderated in Madrid - Madrid: "Evolution of Telecoms Services Management"														
10:50	Questions (Brussels, Madrid, KPN)														
10:55	Site visits (Switzerland & Sweden)														
11:00	BREAK														
11:40	Start. Moderated in Naples - Brussels: "Charging by Value in ATM"		●	●											
12:07	Questions (Brussels, Berlin, Madrid, Switzerland) Lost the connection with Berlin & Aveiro														

12:20	Control pased to Madrid Connection with Aveiro. Lost entire connection between Aveiro and Madrid. Not sensible to put up with it. Therefore changed programmed to the afternoon.														
12:25	END OF MORNING SESSION rearrangement of the system														

Hour	Activity/Comments	Time	Clip ping	ISDN	Sound Fault	Local Sound Fault	Echo	Image Delay	Sound connec -tions	Search ing icons	Image Fault	Frozen Image	Wrong big window	Prog. Chage	Co-ord Fault
	THURSDAY AFTERNOON 11/7/96														
14:15	Start. Moderated in Brussels - Brussels: "Multimedia Network Architecture"									•					
14:50	Question (Naples, Canada, Brussels)														
15:00	Control passed to Madrid Demonstration with 9 windows and 9 connection (Mexican Wave)														
	1st fault Madrid (DIT) and one corner										•				
	2nd fault Madrid (DIT) didn't see the consequence										•				

15:06	Moderated in Naples Tried to connect with Brussels. Image problem Control passed to Madrid Connections with Naples Sound ISDN fault Connection with Brussels Control to Naples - Brussels: “Service Interact. In Broadband Comms.” Sound problems with ATM couldn’t hardly hear anything Sound problems with ISDN: very bad quality Change in slide led to sound fault Afterwards the sound returned to ATM	1 Min		●	●	●					●					
15:40	Question (Canada, Naples)															
15:50	BREAK															
16:20	Continuation. Moderated in Aveiro - Berlin. “Tele (visio/communication)” When to speak to Aveiro, don’t understand anything		●													
16:30	Sound low quality. Losing the image - Madrid: “Challenges in the Design of...”	8 mins		●							●					
17:20	Questins between the two speakers															

17:25	Control passed to Madrid Technical discussions between Madrid, Brussels and Berlin (because tested the ISDN backup) According to Brussels the sound was worse than a normal telephone channel, and the video was very faulty															
17:40	Preparation for the connection with Canada	10 mins														•
17:50	Canada: “ATM over Satellite”															
18:07	Questions (nobody)															
18:10	Site visits for the comments - Berlin - Brussels: had a question for Canada - Canada: replied to Brussels - Aveiro: lots of problems in the morning but the afternoon went well															
18:15	END OF THURSDAY															